

# INCIDENT RESPONSE



**The Incident Response service** provided by VinCSS equips organizations with the capability to respond to cybersecurity attacks by investigating the root causes and sources of incidents and effectively managing them. This service also enhances defense strategies to prevent similar incidents from occurring in the future. VinCSS conducts cybersecurity incident investigation and handling activities through customized processes and standards tailored for specific industries and organizations, as well as standardized procedures for various cybersecurity incidents.





## CYBERSECURITY INCIDENT INVESTIGATION

Analyzing information provided by organizations, businesses, and data records generated during incidents, as well as threat intelligence data, to investigate, assess root causes, and provide a comprehensive, detailed view of the incident that occurred.



## CYBER SECURITY INCIDENT RESPONSE

Based on the investigation results, VinCSS assists businesses in implementing action plans to effectively address and resolve cybersecurity risks that may have caused the incident or similar incidents in the future.

01

## ASSESSMENT AND CONTAINMENT

VinCSS collaborates with the customer to assess and contain the incident, implementing immediate response measures to minimize damage.

02

## LOG DATA COLLECTION

VinCSS collects data from system logs and other relevant sources that are generated during the incident.

03

## DIGITAL EVIDENCE COLLECTION

VinCSS utilizes tools to search for and recover digital evidence related to the incident.

04

## ANALYSIS AND EVALUATION

Based on the collected data, VinCSS conducts analysis to determine the nature of the incident, root causes, and all related issues.

05

## REPORTING

VinCSS reports the investigation results and provides guidance and support to the business in carrying out effective incident resolution.

06

## REMEDIATION RECOMMENDATIONS

VinCSS continues to advise the business on system remediation solutions to prevent the recurrence of the incident or similar incidents in the future.

The Incident Response service helps organizations quickly return to secure operations after a cybersecurity incident occurs. It prevents a passive response to incidents, provides a comprehensive understanding of the incident, identifies the associated risks, and minimizes the resulting damages to the lowest possible level.





## **RAPIDLY RESPOND**

to cybersecurity incidents occurring within the organization.



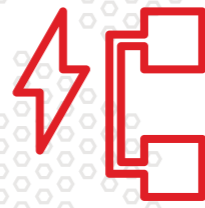
## **PROVIDE A COMPREHENSIVE**

in-depth understanding of the incident and the associated risks.



## **ENHANCE THE SYSTEM'S RESILIENCE**

to prevent similar risks from occurring in the future.



## QUICK RESPONSE

With continuously updated standardized processes tailored to each industry, sector, and threat, VinCSS reduces incident response and investigation time by 60% compared to traditional response methods.



## EXPERIENCED TEAM

VinCSS boasts a team of experienced experts and engineers who have achieved numerous reputable cybersecurity certifications, such as SANS and EC-Council. The team undergoes continuous training in various environments within a leading diversified corporation in fields such as Automotive, Healthcare, Retail, Real Estate, Mobile device manufacturing, Technology, and Education.

# THANK YOU!

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